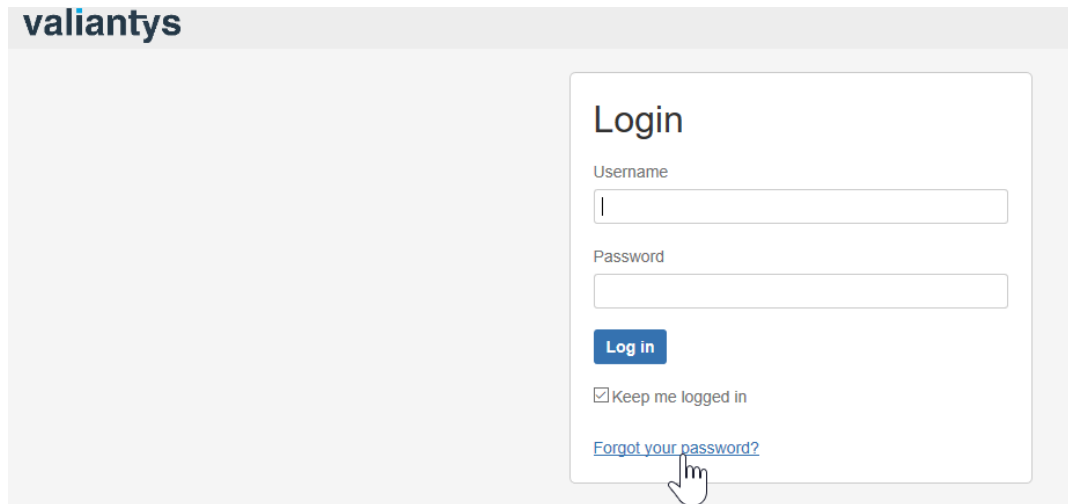


# Reset your password

In case you have lost your password, please use the link available from the support portal login page in order to retrieve it:



The screenshot shows the Valiantys login interface. At the top left is the Valiantys logo. The main content area contains a 'Login' form with the following elements: a 'Username' label above a text input field containing the letter 'l'; a 'Password' label above a text input field; a blue 'Log in' button; a checked checkbox labeled 'Keep me logged in'; and a blue underlined link labeled 'Forgot your password?'. A mouse cursor is pointing at the 'Forgot your password?' link.

Please enter your username, **which is your email address**. You will receive an email that enables you to choose a new password (check in your spam folder).

If you still can't access the support portal after this, please write an email to [support@valiantys.com](mailto:support@valiantys.com).

Lastly, if you do not get any answer, this is probably because your account has not been created on our platform, in this case, please reach out to your Valiantys account manager to sort this out.